



ANG Serviceportal

Manage service processes centrally – directly integrated into SAP Business One

A clear and transparent representation of your service orders forms the basis for efficient workflows and ensures a fully traceable overview at all times. With the ANG Service Portal, communication channels become structured, transparent, and efficient—optimizing your business processes and saving valuable time resources. Service orders can also be quickly and easily recorded directly on-site via mobile access in the portal.

Bring clarity to your service processes—with centralized management and full transparency

The ANG Service Portal provides a central platform for managing all service activities. The transparent recording and processing of all service operations ensures end-to-end visibility.

Open tasks, customer data, and technician assignments are available at any time, while service orders are captured in a structured manner and can be tracked seamlessly.

Access is also possible via an indirect license for SAP Business One if no dedicated SAP user is available. However, both solutions unlock their full potential when used together.



Calendar

for planning and documenting service calls



Overview of Service Orders

thanks to the status display and scheduled start times



Photo Documentation

Signatures can also be added directly to the service order



Time Tracking

Directly on service orders, including the check-in/check-out feature



Related Navigation

Service Order, Service Contract, Equipment, and Business Partner

